

## Message Display Manual Update for ALK Driving Directions

ALK Driving Directions allows a driver to request and receive driving directions in real-time. The driver will request driving directions via one of two standard routing forms.

The 2 forms are:

- Standard Directions (DIR-Standard): Current position to final destination
- Address to Address (DIR-Addresses): First address to a second address

To use this service:

PEOPLENET		
MAIL	MENU	SEND

Press SEND

DO NOT USE WHILE VEHICLE IS IN MOTION		
BACK	PROCEED	BACK

Press PROCEED

→ Corporate Freefrom		
DIR-Addresses		
DIR-Standard		↓
BACK		SELECT

Scroll to the type of direction request you would like to use and Press SELECT

→ 1 DIRECTIONS		
DISPATCH		
SHOP		↓
BACK	SELECT	

If your company has a user created for you to send your directions request to, scroll to select this user. If your company does not have a designated recipient, select any user and Press SELECT.

→ * 1 DIRECTIONS		
DISPATCH		
SHOP		↓
BACK	SELECT	NEXT

ALK Driving Directions

After the star appears in front of the name of the person you wish to send to, Press NEXT.

From Address
BACK SKIP

If you have chosen DIR-Standard, proceed to **DIR-Standard Begin**. If you have chosen DIR-Address, enter the street address you want directions starting from and press SKIP. If you don't know the street address, press NEXT.

From Address
BACK SKIP

If you have chosen DIR-Standard, proceed to **DIR-Standard Begin**. If you have chosen DIR-Addresses, enter the street address you want directions starting from and press NEXT. If you don't know the street address, press SKIP.

From City
BACK NEXT

Enter the city you want directions from and press NEXT. This is required.

From State
BACK NEXT

Enter the State you want directions from and press NEXT. This is required.

From Zipcode
BACK SKIP

Enter the zipcode you want directions from and press NEXT. If you do not know the zipcode, press SKIP.

To Address
BACK                      SKIP

If you have chosen DIR-Standard, enter the street address you want directions to and press NEXT. If you don't know the street address, press SKIP.

To City
BACK                      NEXT

Enter the city you want directions to and press NEXT. This is required.

To State
BACK                      NEXT

Enter the State you want directions to and press NEXT. This is required.

To Zipcode
BACK                      SKIP

Enter the zipcode you want directions to and press NEXT. If you do not know the zipcode, press SKIP.

To: 1 Directions
DIR-Standard
To Address
BACK              DRAFTS      SEND

Review your directions request if you desire. Press SEND when you are ready to send your request.

MESSAGE WILL BE SENT
IN 1 HOUR 11 MINUTES
UNLESS URGENT
URGENT      LATER      DELETE

Always send your direction request urgent. Press URGENT.

Your directions will be returned to you in a few minutes. There are 3 categories of directions that can be returned to you:



#### ALK Driving Directions

- **Match** – ALK has an exact match for addresses and directions for the driver
  - (08/25 09:57 MATCH)
- **Close Match** – ALK has an approximate match for the address and the directions needed to get to that area
  - (08/25 09:57 CLOSE)
- **No Match** – ALK was unable to locate that address and cannot supply directions for this request
  - (08/25 09:57 NO MATCH)

#### Out of Directions Notification

In the event that all monthly direction requests have been used, your PeopleNet System may be configured to notify you of a failed direction request.

